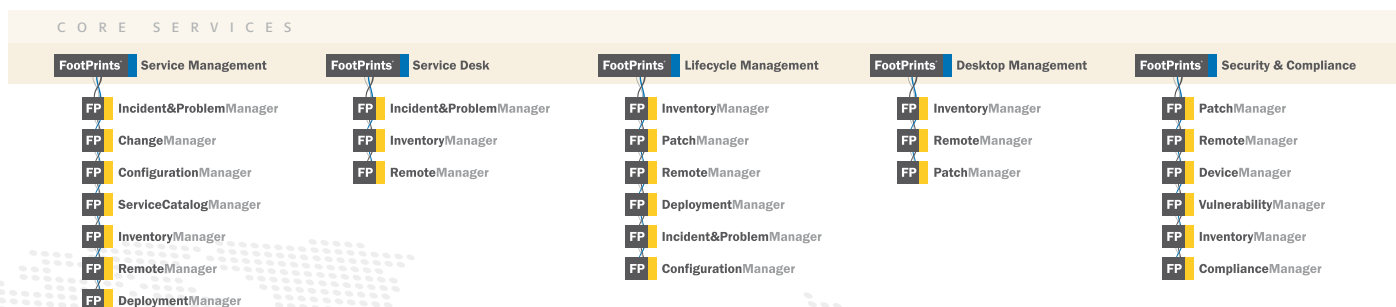


Numara FootPrints Solutions:



Numara Software Regional Offices:

North America
www.numarasoftware.com

United Kingdom
www.numarasoftware.co.uk

Germany
www.numarasoftware.de

France
www.numarasoftware.fr

Spain
www.numarasoftware.es

Nordics
www.numarasoftware.no

South Africa
www.numarasoftware.co.za

Australia
www.numarasoftware.com.au

Japan
www.numarasoftware.com

Who are we?

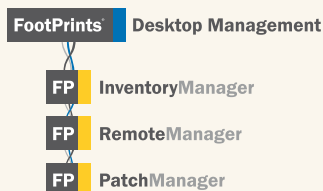
Numara Software is a leading provider of integrated IT management solutions for Desktop Management, PC Lifecycle Management, Security & Compliance, Help Desk and Service Desk. Designed to optimize IT management, Numara FootPrints and Numara Track-It! collectively support more than 50,000 customer sites and nearly 20 million IT assets worldwide.





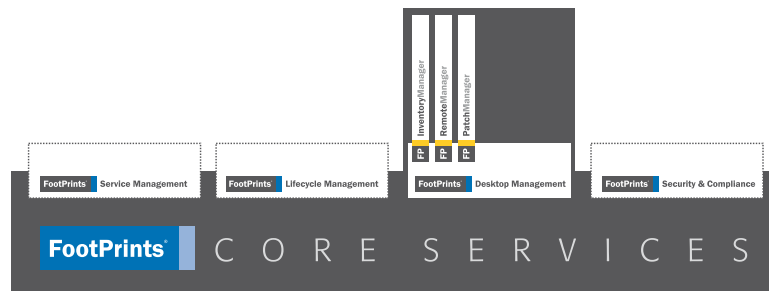
Solution features

- Comprehensive inventory:** Maintain control with a comprehensive inventory of hardware, software, security and custom settings across the organization
- Agent/agentless:** Support both agent and agentless discovery of assets and provide detailed configuration information
- Multi-OS support:** Support discovery of network devices for Windows®, MacOS®, Linux® and VMware® workstations, servers, laptops, mobile machines and network devices (such as printers and scanners)
- Patch all:** Assess, schedule, deploy and report on patches across complex networks ensuring that your systems are secure and the integrity of your business is never compromised
- Service anywhere:** Provides remote access to a machine through a secure tunnel (without the use of a VPN) in order to perform various PC lifecycle management tasks such as inventory, patch management and software distribution
- Power of 1:** Manage desktops and servers with one agent, one console, and one database.



FootPrints Desktop Management

Numara® FootPrints® Desktop Manager is a part of the FootPrints family of IT Management products and solutions which streamline, automate and improve IT operations. It has been designed to leverage your legacy IT management solutions and enables IT to optimize the management of PCs, mobile devices, software and IT infrastructure by simplifying and automating the entire ownership experience. Our solutions uniquely integrate the processes that manage IT, not just the data generated by those processes.



Stabilize and secure your IT operations

With an increased focus on cost reduction and “doing more with less”, organizations need a comprehensive approach that centralizes desktop administration and gives administrators the control they need to manage, support and secure desktops without using multiple vendors’ point solutions to address the everyday desktop management challenges.

Our solution...

Now you can track your assets and deploy patches without even leaving your desk. All of those complex desktop management challenges become simple-to-do tasks. This unified process helps you manage and control end-user PC issues and ensures you are no longer wasting your IT budget and key resources on overblown enterprise platform solutions you really don’t need. Now you have the freedom to manage your desktops and no longer worry about whether your tool selection aligns with your process. That’s simpler desktop management.

The freedom to simply...discover assets

Organizations need a way to easily identify and understand their entire IT asset portfolio. Manually tracking assets results in wasted time, redundant purchases, elevated support costs and increased risk of being non-compliant. Having a comprehensive inventory management solution also helps IT guide investment decisions and gives a more accurate depiction of which costs can be avoided and which costs are fixed.

Numara FootPrints Inventory Management automates complex asset tracking and provides accurate, up-to-date and complete asset intelligence to large and small organizations.

Key features:

- Comprehensive inventory:** Maintain control with a robust inventory of hardware/software assets, security settings and other network devices with multi-OS support for Windows®, MacOS®, and Linux® across the entire organization
- Software metering:** Ensure licenses are being used effectively to suit the business requirements and easily redistribute underutilized licenses
- Software license management:** Track purchased versus installed licenses in real-time and present compliance levels in straightforward reports.

The freedom to simply...**deliver critical fixes to devices**

Keeping up with the constant flood of security threats to your operating systems and software applications can be a full-time job. Leaving the security of your network up to the IT staff's ability to identify missing patches and deliver critical fixes across the entire organization is risky and time-consuming. Automated patch management is essential for organizations looking to safeguard their network from attacks and security breaches.

The Numara FootPrints Patch Manager allows you to assess, schedule, deploy and report on patches across complex networks, ensuring that your systems are secure and the integrity of your business is never compromised.

Key features:

- ❖ **One Solution:** Manage, update, and download all of your patch updates for Microsoft® operating systems, Microsoft applications, and selected third-party applications, such as Adobe®, iTunes® and Mozilla Firefox®, installed across your network
- ❖ **View missing patches:** View a list of all the missing patches per device along with their severity level
- ❖ **Status tracker:** Monitor the patching process in real-time and receive detailed information regarding any errors or anomalies so you can take immediate corrective measures
- ❖ **Wake-on-LAN:** Automatically distribute patches and other related maintenance tasks outside of business hours by waking PCs, deploying the patch and then closing machines down once the updates are complete.

The freedom to simply...**diagnose from afar**

Travelling from PC to PC fixing network and routine desktop issues is time-consuming for the individual desktop administrator, and it can prevent end-users from doing their job. The ability to troubleshoot and diagnose desktop issues without physically visiting each workstation is crucial for optimizing IT resources and keeping end-users happy and productive.

The Numara FootPrints Remote Manager extends the reach of IT support by quickly, securely and accurately assessing and fixing end-users' desktop issues by tracking asset inventory and deploying software and patches without you physically leaving your desk.

FootPrints Desktop Management products:



FP InventoryManager

Automate complex inventory tracking and receive accurate, current and complete asset intelligence to help guide investment decisions, reduce manual processes and maintain compliance.



FP RemoteManager

Securely manage routine desktop management tasks as administrators are able to detect, diagnose and resolve PC issues without leaving their desk.



FP PatchManager

Centrally assess, manage, deploy and report on patches across diverse IT environments ensuring that your systems are secure and the integrity of your business is never compromised.

Key features:

- ❖ **Secure remote support:** Securely manage users' PCs from afar with authenticated sessions and encrypted communications and maintain a central audit file of all remote control sessions in the event of an investigation
- ❖ **Direct access:** Provides administrators access to the Windows Registry Editor®, Windows Service Manager®, Windows Task Manager® and Windows Event Manager®, and the file system on Windows®, MacOS®, Linux® and UNIX® operating systems for adjustments or troubleshooting after hours
- ❖ **Service anywhere:** Allows administrators to access a machine through a secure tunnel (without the use of a VPN) to perform various desktop management related tasks such as inventory, patch management and software deployment.

Numara FootPrints Desktop Management Solution allows administrators to reduce the cost and complexity of managing the lifecycle of desktops and servers by enabling administrators to inventory assets, deploy patches, and support end-user desktop issues remotely from one location.